


How Do You Recognize an AdventHealth Advantage Plans Member?

Medicare Advantage

AdventHealth Employee Health Plan

Commercial and Individual

Rosen

Plan:
 **EXPRESS SCRIPTS®**

JOHN R. SAMPLE

RxBin: 003858
RxPCN: MD
RxGRP: HFHMAMPD

Member ID:

Group#:
CMS: **PBP:**

MedicareRx
Prescription Drug Coverage

Health First Health Plans

AdventHealth
Employee Health Plan
 Administered by Health First Administrative Plans

Subscriber: MARY SAMPLE
Plan: AdventHealth
Group: EMPLOYEE HEALTH PLAN
Group#: FT1000

MedImpact


Aetna Signature Administrators®

Member **Member #**
 MARY SAMPLE 80048000000
 PAUL SAMPLE 80048000001
 JIM SAMPLE 80048000002

Rx Bin: 003858
PCN: ASPROD1
RxGRP: AHS

For benefit plan documents and to search for providers, visit myAHplan.com or call customer service.

AdventHealth
 Advantage Plans
Underwritten by Health First Commercial Plans

Subscriber: MARY SAMPLE
Plan: SMALL
Group: NEW YORK AVE LLC
Group #: 500196

myAHplan.com

EXPRESS SCRIPTS®

Member **Member #**
 MARY SAMPLE 80048000000
 PAUL SAMPLE 80048000001
 JIM SAMPLE 80048000002

RxBin: 003858
PCN: A4
RxGRP: HLTHFST

For benefits, refer to plan documents, visit our website or call customer service.

ROSEN HOTELS & RESORTS HEALTH CARE PLAN

Group#: TPA105 **Card Issue Date:** 09/20/2018
 81065500000 MARY SAMPLE
 81065500001 PAUL SAMPLE

PCP: Rosen Medical Center or AdventHealth Advantage Plans Pediatrician (up to age 15)

AdventHealth
 Advantage Plans
Administered by Health First Administrative Plans

Customer Service 1.877.535.8278
 TTY/TDD 1.800.955.8771 ■ myAHplan.com
 24-hour Nurse Line 1.800.308.5848
 Provider Service 1.844.522.5278
 Pharmacists 1.800.922.1557

Send claims to: Health First Health Plans
 PO Box 830698, Birmingham, AL 35283-0698
 Electronic Claim Routing ID 95019

Magellan Behavioral Health
 1.800.424.4347 ■ TTY/TDD 711
MagellanHealth.com/member

Magellan
 HEALTHCARE.

Customer Service:
 Members 1-844-522-5279
 Providers 1-844-522-5278
 TDD Relay 1-800-955-8771

Send claims to:
 Health First Health Plans
 PO Box 830698
 Birmingham, AL 35283-0698
 Electronic Claim Routing ID 95019

- This card is for identification purposes only and does not guarantee coverage.
- Prior authorization** is required for all non-emergency hospital stays and certain outpatient services.
- For Pharmacy plan questions: Call RX Plus Pharmacy at 1-866-943-4535 or visit myAdventHealthrx.com.
- All Behavioral Health and Chemical Dependency Benefits: Call Orlando Behavioral Administrators at 1-855-947-9419.
- Aetna participating doctors and hospitals are independent providers and are neither agents nor employees of Aetna.

AdventHealth
 Advantage Plans

Aetna Signature Administrators®

Customer Service:
 Members 1-844-522-5279
 Providers 1-844-522-5278
 TDD relay 1-800-955-8771
24/7 Nurse Line 1-855-647-3795
 Pharmacists 1-800-922-1557

Send claims to:
 Health First Health Plans
 PO Box 830698
 Birmingham, AL 35283-0698
 Electronic Claim Routing ID 95019

- This card is for identification purposes only and does not guarantee coverage.
- Prior authorization** is required for all non-emergency hospital stays and certain outpatient services. Call for details or to request authorization.
- First Health: 1-800-226-5116 or www.firsthealthcomplementary.com
- Magellan Behavioral Health: 24/7 1-800-424-4347, TTY/TDD 711 or MagellanHealth.com/member

AdventHealth
 Advantage Plans

First HealthNetwork
 Complementary

Magellan
 HEALTHCARE.

This card does not prove membership nor guarantee coverage.
Referrals to participating specialists are required.
 Preauthorization is required for all hospital admissions, all non-surg services, certain outpatient procedures, surgeries and services. **Failure to do so will result in no benefits.**

Customer Service:
 Visit myAHplan.com or
Providers: 844-522-5278
Members: 844-522-5279

Prescription Drug Program:
 EHM / SPD 800-311-3446

Lab Services: AdventHealth Lab – Orange, Osceola and Seminole Counties. Refer to website for participating providers in other areas.

EAP Services: 866-246-4094
 Member can contact PCP or Nurse Line 855-245-8395 for medical advice before accessing CentraCare or Emergency Room.

Send All Medical Claims to Electronic Payor ID: 95019
 Health First Health Plans
 PO Box 830698, Birmingham, AL 35283-0698

In network
 PCP \$5
 Specialist \$20
 Urgent Care \$35
 ER \$75
 CT \$10
 MRI \$25
 Call for additional benefit information or visit myAHplan.com

Out of network
 Urgent/Emrg only

AdventHealth
 Advantage Plans

First HealthNetwork
 Complementary

E H M

Group Number: 50001038-01
 Bin: 005285 PCN: ACB
 Pharmacy Help Desk: 800-311-3446

AdventHealth
 Advantage Plans
 Administered by Health First Health Plans

Health First
 Health Plans

For plans beginning January 1, 2021

Health First Commercial Plans, Inc. is doing business under the name of Health First Health Plans. Health First Commercial Plans, Inc. is doing business under the name of AdventHealth Advantage Plans. Health First Health Plans and AdventHealth Advantage Plans do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

How Do You Recognize a Member of Health First Health Plans?

| Medicare Advantage (MAPD) | Medicare Advantage (MA) | Individual & Commercial HMO/POS | Health First Employee Health Plan | Brevard Employee Health Plan |
|---|--|---|---|---|
| <p>Plan: EXPRESS SCRIPTS®</p> <p>JOHN R. SAMPLE</p> <p>RxBIN: 003858 RxPCN: MD RxGRP: HFHMADP</p> <p>Member ID:</p> <p>Group#: CMS: PBP:</p> <p>MedicareRx Prescription Drug Coverage</p> <p>Health First Health Plans</p> | <p>Health First Health Plans Medical Benefits</p> <p>myHFHP.org</p> <p>John R. Sample</p> <p>ID#: 12345600002 Plan: Group #: 123456 Customer Service 1.800.716.7737 TTY/TDD 1.800.955.8771 Send claims to Provider Service Health First Health Plans 1.844.522.5282 PO Box 830698, Birmingham, AL 35283-0698 Pharmacists 1.800.922.1557 Electronic Claim Routing ID 95019</p> | <p>Health First Health Plans Commercial Plan</p> <p>myHFHP.org</p> <p>EXPRESS SCRIPTS®</p> <p>RxBIN: 003858 PCNF: A4 RxGRP: HLHFST</p> <p>Subscriber: Plan: Group: Group#:</p> <p>Member Member #</p> <p>For benefits, refer to plan documents, visit our website or call customer service.</p> | <p>Health First Health Plans Administrative Plan</p> <p>myHFHP.org</p> <p>EXPRESS SCRIPTS®</p> <p>RxBIN: 003858 PCNF: A4 RxGRP: HLHFST</p> <p>Subscriber: Plan: Option: Group: Group#:</p> <p>Member Member #</p> <p>For benefits, refer to plan documents, visit our website or call customer service.</p> | <p>Health First Health Plans Administrative Plan</p> <p>myHFHP.org</p> <p>Subscriber: Plan: Option: Group: Group#:</p> <p>Member Member #</p> <p>For benefits, refer to plan documents, visit our website or call customer service.</p> |
| <p>Customer Service 1.800.716.7737 TTY/TDD 1.800.955.8771 ■ myHFHP.org 24-hour Nurse Line 1.800.308.5848 Provider Service 1.844.522.5282 Pharmacists 1.800.922.1557</p> <p>Send claims to: Health First Health Plans PO Box 830698, Birmingham, AL 35283-0698 Electronic Claim Routing ID 95019</p> <p>Magellan Behavioral Health 1.800.424.4347 ■ TTY/TDD 711 MagellanHealth.com/member</p> <p>Magellan HEALTHCARE.</p> | <p>Health First Health Plans</p> <p>myHFHP.org</p> <p>John R. Sample</p> <p>ID#: 12345600002 Plan: No Medicare Part D Prescription Benefits</p> <p>RxBIN: 003858 RxPCN: A4 RxGRP: HLHFST ISSUER: 98765</p> <p>CMS H1099 PBP 009</p> <p>First Health Network Complementary Magellan HEALTHCARE.</p> | <p>Customer Service 1.855.443.4735 TDD relay 1.800.955.8771 Provider Service 1.844.522.5282 24/7 Nurse Line 1.800.308.5848 Pharmacists 1.800.922.1557</p> <p>Send claims to Health First Health Plans PO Box 830698 Birmingham, AL 35283-0698 Electronic Claim Routing ID 95019</p> <ul style="list-style-type: none"> This card is for identification purposes only and does not guarantee coverage. Prior authorization is required for all non-emergency hospital stays and certain outpatient services. Call for details or to request authorization. First Health: 1.800.226.5116 or www.firsthealthcomplementary.com Magellan Behavioral Health: 24/7 1.800.424.4347, TTY/TDD 711 or MagellanHealth.com/member <p>First Health Network Complementary Magellan HEALTHCARE.</p> | <p>Customer Service 1.855.443.4735 TDD relay 1.800.955.8771 Provider Service 1.844.522.5282 24/7 Nurse Line 1.800.308.5848 Pharmacists 1.800.922.1557</p> <p>Send claims to Health First Health Plans PO Box 830698 Birmingham, AL 35283-0698 Electronic Claim Routing ID 95019</p> <ul style="list-style-type: none"> This card is for identification purposes only and does not guarantee coverage. Prior authorization is required for all non-emergency hospital stays and certain outpatient services. Call for details or to request authorization. First Health: 1.800.226.5116 or www.firsthealthcomplementary.com Magellan Behavioral Health: 24/7 1.800.424.4347, TTY/TDD 711 or MagellanHealth.com/member <p>First Health Network Complementary Magellan HEALTHCARE.</p> | <p>Customer Service 1.855.443.4735 TDD relay 1.800.955.8771 Provider Service 1.844.522.5282 24/7 Nurse Line 1.800.308.5848 Pharmacists 1.800.922.1557</p> <p>Send claims to Health First Health Plans PO Box 830698 Birmingham, AL 35283-0698 Electronic Claim Routing ID 95019</p> <ul style="list-style-type: none"> This card is for identification purposes only and does not guarantee coverage. Prior authorization is required for all non-emergency hospital stays and certain outpatient services. Call for details or to request authorization. First Health: 1.800.226.5116 or www.firsthealthcomplementary.com Magellan Behavioral Health: 24/7 1.800.424.4347, TTY/TDD 711 or MagellanHealth.com/member <p>First Health Network Complementary Magellan HEALTHCARE.</p> |

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